



Financial Services Industry Solutions

Techlogix is an IT Services, Consulting, and Business Solutions company with a strong focus on the Financial Services Industry.

We help our customers implement, operate and optimize key business applications such as Core Banking, Enterprise Risk Management and Compliance. Using our TMX Mobility platform, banks can transition to a mobile-first world where Customer Experience Management is the key market differentiator. We tie together these Back Office and Front Office solutions with process automation governed by an analytics framework which gives real-time insight into the bank's performance.

Core Banking Services

Oracle FLEXCUBE

We are one of the few Oracle partners globally that have successfully completed end-to-end implementations of Oracle FLEXCUBE in Conventional, Islamic & Microfinance banks. With more than 100 consultants, our core banking team has the size and depth required to deliver FLEXCUBE projects successfully. Our services include:



Implementation Services

We have the domain knowledge and technical capability to assist financial institutions in implementing FLEXCUBE for the full range of commercial banking operations including Retail and Corporate Banking, Lending and Trade Finance as well as Islamic and Microfinance Banking.



Enhancement Services

We offer the entire ambit of post Go-Live services including the development of custom extensions, building new Interfaces and report development.



Support Services

With running support facility centers based out of the Middle East and Pakistan, Techlogix provides round the clock support and maintenance services for Oracle FLEXCUBE. This includes post implementation support, testing & training services and maintenance services for ongoing operations.



Staff Augmentation

We provide flexible engagement models to our customers through staff augmentation where our consultants work in a hybrid model (Onsite and/or Offsite) with our customer's in-house IT team.

Enterprise Risk Management

Financial Institutions are struggling to keep pace with emerging risks that challenge nearly every facet of risk management. We assist financial institutions in their enhanced efforts to measure and meet risk objectives, calculate their true cost, manage the capital regulatory requirement, measure performance, reconcile risk, and put together dynamic reporting and dashboards.

Techlogix provides a comprehensive suite of services based on Oracle Financial Services Analytical Applications (OFSAA). Our consultants develop a holistic view of an organization by integrating the typically disparate streams of risks, compliance, and performance. We have successfully delivered the OFSAA platform for multiple customers across various geographies. With enterprise risk management solutions from Oracle, Techlogix can help financial institutions to implement:

- ▣ Basel, Capital Regulatory Requirement
- ▣ Operational Risk
- ▣ Market Risk
- ▣ Asset Liability Management
- ▣ Liquidity Risk

Regulatory Compliance

Financial institutions are reacting to a deluge of oft-changing regulatory and security requirements with an increasing focus on tax compliance and fraud management. A proactive approach that goes beyond the typical piecemeal or departmental view of compliance towards an enterprise level is needed. We assist banks in anticipating regulatory needs and assist them in defining policies and processes that improve governance.

Techlogix offers implementation services for the full functionality of Oracle's Financial Crimes and Compliance Management (FCCM) suite. Techlogix has helped customers and key stakeholders get a 360-degree view of financial activities and customer risk to detect and investigate potential money laundering behavior and achieve regulatory compliance within a timeframe of 4-6 months. Our expertise includes the following compliance domains:

- ▣ Anti-Money Laundering (AML)
- ▣ Know Your Customer (KYC)
- ▣ Fraud Management
- ▣ Regulatory Reporting including the creation of actionable reporting dashboards.

Analytics

We help our banking customers in integrating analytics across the organization to standardize decision-making processes, improve consistency, and increase sales. The focus of our consulting is increasingly shifting to helping employees transition from a service to a sales mentality, particularly as more channels are filled with self-service features.

Financial services institutions around the globe now find that many first-generation data warehouse initiatives have proven difficult to complete, costly to maintain and ultimately fail to meet the complex computational demands of the current business climate. With Oracle Financial Services Data Foundation (FSDF), Techlogix provides a comprehensive analytics platform for readily accessing crucial information across the entire organization with detailed insight into the customer, financial, compliance and risk-related data and activities.

Business Process Management

Techlogix has worked with a number of financial institutions to deliver BPM solutions which drive major process improvement initiatives. Banks across the globe are focusing on developing efficient processes around their enterprise applications that are better described as multifaceted implementations of real-world activities – logically organized steps that span multiple IT systems, departments, and roles. Geographic expansion and the speedy innovation of technology has allowed many banks to automate their front-office, mid-office and back office business processes but often in a piecemeal and non-integrated fashion. Our experience in this domain is based on developing key automated business process solutions for some of the leading banks in the United States.

With IBM Business Process Manager as our platform of choice, Techlogix deploys, implements and manages new business processes to bring efficiency to existing processes. The IBM BPM suite provides the required capability and flexibility of a set of tools for business managers, business analysts and developers that enables the efficient management of all types of business processes. Some of the business processes we have deployed on BPM platforms include:

- ▣ Loan Origination
- ▣ Account Origination and Customer Factory
- ▣ Securities trading and other financial transactions for high net worth customers
- ▣ Employee on-boarding

Customer Experience Management

Financial institutions are increasingly shifting from the traditional product-focused to customer-focused strategies. We enable our customers in cultivating a deep knowledge of their customers – their financial services preferences, economic demographics, and consumer behavior – so that they can tailor offers to individuals in a timely manner based on activity in their accounts and lifestyle changes or choices.

Utilizing a multi-channel approach including the Internet, Mobile, and Social, we assist banks in offering an enhanced user experience to their customers by implementing and extending the functionality of Oracle FLEXCUBE Direct Banking.

TMX Mobility

TMX Mobility provides financial institutions the ability to go mobile: deploy a full range of products/services in the field and continuously track field/sales agent progress.

Our platform helps banks of all sizes go to market with innovative agent-centric mobile solutions that help mobilize business transactions and processes and empower employees in the field. The TMX platform supports both cloud and on-premise deployments. It supports fast and easy mobile application development on smartphones and tablets, secure integration to back-end systems via scalable, enterprise-grade back-end services as well as application management and reporting.

The powerful framework of TMX Mobility allows enterprises to truly manage by exception – by setting up the appropriate set of monitors and alerts on a wide range of data elements and prioritizing the alerts to make sure that information criticality is handled appropriately. The framework comes pre-integrated with Oracle FLEXCUBE, allowing banks to deploy field solutions in 4-6 weeks. The major components for deployment are:

- ▣ TMX Mobility platform
- ▣ Mobility Solution applications customized and developed for the bank
- ▣ Integration with FLEXCUBE and other Core Banking platforms

TMX Field Mobility enables field processes such as:

- ▣ Account Origination
- ▣ Bill Collection
- ▣ Loan Origination
- ▣ Loan Payment

About Us

Techlogix is an IT Services, Consulting, and Business Solutions company that helps its clients achieve enterprise transformation by harmonizing people, business processes, and technology. Our globally distributed development teams build high performance solutions leveraging our practice-specific delivery methodologies. Our people combine the spirit of engineering excellence with a strong commitment to deliver a delightful end-to-end customer experience. Techlogix employs approximately 300 people in 5 delivery centers worldwide.

Contact

For more information, contact info@techlogix.com



Locations

Boston
Dubai
Islamabad
Karachi
Lahore

Visit us online at www.techlogix.com



Testimonials

“ After a comprehensive selection process, Askari Bank chose FLEXCUBE UBS as their core banking platform and selected Techlogix as the System Integrator to implement the system within the Bank. Askari Bank’s ambitious plans require the System Integrator to have a strong ability to address all the challenges encountered on such a long and complex project. This includes detailed functional knowledge of core banking system, the ability to address the technical track of its implementation (including channels integration and reporting), having structured teams and leadership, and a strong governance of the project to ensure timely delivery.

We are pleased to note that Techlogix has been able to meet all of these challenges of Core Banking implementation exceedingly well and we are happy with their performance. ”

Javed Iqbal
Chief Information Officer
Askari Bank Ltd.

“ Implementation of the OFSAA system is a strategic decision by Barwa Bank that aims to roll out best market practices for Risk and Finance departments. Automation of Operational Risk is of particular significance as it would assist in implementing a control framework and help monitor issues / control breaches and take timely corrective actions to save the bank from potential losses. OR module was implemented within the timelines and budget committed to the management largely due to excellent support received from Techlogix, Barwa Bank’s implementation partner for OFSAA. ”

Risk Management Department
Barwa Bank